



GENERAL TERMS AND CONDITIONS – Holifresh SA - Belgium

Effective as of 01/01/2022

This document is a translation of the French version of the General Terms and Conditions. In the event of any discrepancies or differences between the two versions, the French version shall prevail and be legally binding.

ARTICLE 1 – PURPOSE

HOLIFRESH is a public limited company under Belgian law, registered with the Banque Carrefour des Entreprises under number BE.0673.840.489, with its registered office established at the address mentioned in the Banque Carrefour des Entreprises, in accordance with applicable legislation and regulations.

Holifresh's corporate purpose is to provide advice and tailored solutions for monitoring sensitive parameters during the transport and storage of products, as well as to develop physical and digital tools adapted for these same services. Holifresh aims, in particular, to offer solutions to its clients to help them reduce costs or save time in their daily management and monitoring tasks for critical parameters such as temperature or humidity. Holifresh also provides solutions for managing other tasks, such as the digitalization of the HACCP plan or audits.

The monitoring of these parameters notably involves the placement and calibration of specific sensors by Holifresh within the client's facilities, as well as providing the client access to a HOLIFRESH platform (hereinafter referred to as "the platform"), enabling them to ensure that the parameters subject to monitoring are consistently respected.

The specific terms governing the client's access to the platform, as well as, more generally, the implementation of services by Holifresh, are further detailed in a specific agreement, to which these general terms and conditions are annexed and form an integral part.

Unless otherwise stipulated in this specific agreement, these general terms and conditions exclude the application of any other provisions, particularly the client's general terms and conditions.

Any derogation from these general terms and conditions must be expressly and formally agreed upon in advance through a written document dated and signed by the Parties.

These general terms and conditions apply to both existing and future contracts. For existing contracts, the notification of the entry into force of these general terms and conditions will be made in accordance with Article 2 hereof.





ARTICLE 2 – AMENDMENT

These general terms and conditions may be amended at any time at Holifresh's sole discretion, provided that the client is informed in advance or, at the latest, at the time of their entry into force. The client has the right to terminate the ongoing contract for the future, subject to the full payment of the price, costs, and fees related to access to the platform and its prior use, as well as the complete fulfillment of any other obligations incumbent upon them under this contract.

ARTICLE 3 – NATURE OF SERVICES

The monitoring of critical parameters is carried out through the provision of an online platform for the client. This platform is accessible via a direct link that will be communicated to the client (which may be subject to changes according to Holifresh's instructions) and to which the devices or sensors acquired by the clients transmit the parameters to be monitored.

Given the technical specificities, it is agreed that the devices and sensors can only be purchased or rented from Holifresh or from service providers authorized by Holifresh.

Holifresh may, in any case, impose a specific type of sensor on the client, mainly for technical, connectivity, and/or compatibility reasons with the platform. Likewise, Holifresh may decide at any time to modify the type of devices to be acquired or to upgrade older devices, without the client being able to invoke this sole circumstance as a valid reason for the unilateral termination of the contract and/or to impose any obligation on Holifresh.

The devices and sensors must be installed on the client's facilities to be monitored. The installation of these sensors is, in principle, carried out by Holifresh. In certain cases, it may be carried out either by an independent service provider, a subcontractor of Holifresh, or by the client themselves.

The service provider guarantees the proper transmission and reception of data from the various sensors. These sensors are connected to different networks, selected based on their specificities and the service provider's expertise. Some of the networks used may require, due to their mode of operation or the complexity of the site, the installation of a "network box" to extend and enhance the selected network on-site.

If necessary, this network box will be provided to the client on a loan basis and will not be charged to them.

The client agrees to use the equipment diligently in accordance with the usage guidelines. Any network loss resulting from improper handling of the network box or any technical failure of the box shall not give rise to any liability on the part of Holifresh.

Regarding the platform, and in order to meet the needs of clients, the specific agreement may provide that access to and use of the platform may include, without being exhaustive or restrictive:

- A global overview of all connected control points;
- Real-time alerts via SMS (maximum 10 SMS per day per control point);



- Alerts via email (unlimited to the registered email addresses);
- Reports on recorded critical parameters (unlimited);
- Automatic and periodic reports (unlimited to the registered email addresses);
- Management of access and actions of authorized persons (user management);
- Corrective and/or evolutionary maintenance of the platform (entirely free of charge).

It is understood that the platform is an evolving application. It is regularly improved, particularly based on client feedback, and these updates are carried out free of charge.

ARTICLE 4 – OWNERSHIP OF HOLIFRESH EQUIPMENT

Depending on the type of contract chosen by the client in accordance with Article 2 of the specific agreement, the client may either own the sensors or hold them for a limited period.

Thus, unless the client decides to purchase the sensors, Holifresh remains their sole owner.

As for the "network box", which takes the form of a casing, it also remains the exclusive property of Holifresh, and the client may not claim any ownership rights in this regard.

This "network box" must be returned to Holifresh at the end of the contract.

In the event that the client loses or destroys the network box, the equipment will be fully invoiced at a fixed price of 600 EUR excluding VAT.

ARTICLE 5 – RETENTION OF TITLE

The client shall be responsible for the custody of the products sold under retention of title or temporarily held and shall bear the risk of loss or damage, regardless of the cause. The products in the client's possession shall be presumed to correspond primarily to unpaid products. Holifresh may demand the return of these products at the client's expense, without judicial intervention.

Furthermore, Holifresh shall retain this retention of title even if the goods are transformed, transferred, and/or resold by the client. In the latter case, the receivable corresponding to the resale price is automatically assigned to Holifresh.

The client is required to oppose, by all legal means, any claims that third parties may assert over the products. The client must notify Holifresh as soon as they become aware of any such claims to enable Holifresh to protect its interests.

ARTICLE 6 – USE OF PRODUCTS

In all cases, regardless of the acquisition option chosen, the client must maintain the devices and sensors in good condition (ensuring a suitable environment, temperature, humidity, lighting, etc.), continuously monitor the proper functioning of their equipment, and replace the device's battery themselves or proactively contact the service provider when replacement is necessary. The client assumes full responsibility for the use and maintenance of the sensors.

The client has been informed that the sensors must be maintained and calibrated annually to verify the accuracy of their data. This calibration can be performed either by the client themselves



or by a service provider of their choice, provided they are properly equipped and trained. The client may also request Holifresh's services to carry out this verification and/or calibration. The client is solely responsible for this maintenance, and Holifresh shall not be held liable for any issue related to the sensors if the client fails to perform this annual maintenance.

Holifresh sensors are generally supplied with an official certificate guaranteeing their calibration. This certificate, in accordance with applicable standards, is valid for one year. If a client does not carry out the necessary annual maintenance and probe verifications, Holifresh cannot be held liable in any way for any issue related to the sensors' functionality, including errors or discrepancies in recorded parameters.

ARTICLE 7 – WARRANTY

a) Installation Warranty

When an installation is carried out by Holifresh or one of its subcontractors, and a malfunction directly related to the installation occurs within 12 hours following the installation work, Holifresh will repair the malfunction caused directly by the installation free of charge for the client.

Each installation is, in any case, validated by the client, who, if they do not raise any objections within 48 hours following the installation, is deemed to have accepted the installation as completed. In this case, any subsequent service related to the sensor installation will be entirely at the client's expense.

b) Warranty on Products Sold by Holifresh

This warranty only applies to products supplied by Holifresh, excluding products directly provided by other service providers.

Products sold by Holifresh are deemed to be accepted by the client upon delivery.

This acceptance covers all apparent defects and non-conformities, meaning those that could have been detected by the client at the time of delivery through careful and thorough inspection.

Holifresh guarantees its sold products against hidden defects for a period of one year from the delivery date.

The warranty applies only if the following conditions are met:

The defect significantly impairs the product's suitability for its intended use or a specific use explicitly stated in the special sales conditions.

The product was installed and placed properly by Holifresh or one of its approved subcontractors.

The product is used under normal conditions. The warranty does not apply if the maintenance and usage instructions provided at the time of delivery were not followed or if modifications, disassembly, or repairs were carried out by a person not authorized by Holifresh.

To invoke the warranty, the client must notify Holifresh of any claim related to hidden defects by registered letter within a maximum period of 15 days after they discovered or should have reasonably discovered the defect.



Holifresh's warranty is strictly limited to either:

- Free repair, or
- Replacement of defective goods, at Holifresh's discretion.
- Refunds are not provided under any circumstances.

The client must return the defective device at their own expense and risk to Holifresh's facilities for repair or replacement. Holifresh will cover the costs of return shipping to its facilities and the shipping costs back to the client only if the device is found to be genuinely defective under warranty.

ARTICLE 8 – PRICING, AUTOMATIC DEBIT, AND INVOICING

Holifresh is compensated by the client in accordance with the terms set forth in the specific agreement.

The prices for the services provided by Holifresh, as well as all other costs arising from these services, are communicated to the client before the conclusion of the contract.

Given the continuous availability of Holifresh's infrastructure, the amounts due by the client shall be automatically debited, in accordance with Annex 1 of this contract.

Any amount due by the client that has not been automatically debited shall be invoiced. The invoicing may be annual, monthly, quarterly, or semi-annual, depending on the option chosen by the client in the specific agreement.

In all cases, invoices must be paid by the client within 7 days from the invoice date. However, Holifresh reserves the right to deliver the sensors and perform the requested service only upon prior payment or the payment of a deposit.

Any right of set-off with claims that the client may assert against Holifresh is excluded.

After 3 months from the invoice date, any claims by the client regarding a payment will no longer be accepted.

Late Payment Penalties

Failure to make payment by the due date will automatically result, without prior notice, in the application of late payment penalties at a rate of 1% per month. Additionally, any unpaid invoice will be subject to a fixed indemnity of 15% of the outstanding amount, with a minimum charge of 110 EUR, to cover costs arising from late payment.

A delay in payment shall also render all outstanding amounts owed to Holifresh immediately due and payable, even if they have not yet reached their due date.

At any time, Holifresh reserves the right to require new or additional guarantees from the client to secure the fulfillment of their payment obligations.

Consequences of Persistent Non-Payment



In the event of persistent non-payment of amounts due to Holifresh, the contract may be automatically terminated by Holifresh, by means of a registered letter, without prior formal notice. In such a case, Holifresh shall have the right to reclaim any delivered goods without judicial intervention.

Regardless of the circumstances or justifications, Holifresh reserves the right to immediately and without prior warning suspend the client's access to the platform and its use in case of even partial non-payment beyond the due date.

In the event of non-payment, Holifresh also reserves the right to suspend, without prior warning, the provision of recorded data and the operation of the "active" alarm system.

Reactivating access may be subject to a separate invoicing of a fixed fee of at least 50 EUR.

ARTICLE 9 – LIABILITY

Each of the two Parties is solely responsible for the proper performance of its obligations towards the other Party, to the exclusion of any obligations of third parties.

Since Holifresh provides a solution without absolute guarantee of its suitability for the client's needs—where the client alone is responsible for defining those needs—the client acknowledges and accepts that Holifresh's obligation to provide access to its platform, enable its use, and more generally, provide its services, constitutes an obligation of means. Holifresh is thus required to exert the reasonable efforts expected of a professional engaged in similar activities.

Furthermore, Holifresh cannot be held liable for failing to meet its obligation of means in the following cases:

- If the client has failed to provide Holifresh with necessary information and/or required documents for the proper execution of the contract;
- In cases of force majeure or other causes beyond Holifresh's control, including but not limited to: disruptions in electronic communication links, failures of IT infrastructure (especially server downtime hosting the Holifresh platform), making it impossible or significantly difficult to ensure platform availability and required troubleshooting.

In any case, Holifresh's liability can only be engaged in cases of willful misconduct ("dol") or gross negligence.

Sensor Installation Liability

If the installation of sensors is carried out by a service provider designated by Holifresh, the installation services are performed under the exclusive responsibility of that provider. No claim may be made against Holifresh, which disclaims all liability in this respect. The service provider shall therefore bear sole responsibility towards the client.

If the client installs the sensors themselves, Holifresh cannot be held liable for improper installation or any resulting damage. The client shall bear full responsibility for the installation.



Network and Server Dependence

The proper functioning of Holifresh's services is highly dependent on the availability and reliability of networks and servers, which are outside of Holifresh's direct control. Therefore, in the event of network or server failures, or any consequential damages such as data loss, Holifresh shall not be held liable under any circumstances.

If Holifresh's liability is engaged, any compensation shall be strictly limited to the immediate, foreseeable, and direct damages arising from the execution of the contract, excluding any indirect damages, such as:

- Loss of revenue or profit,
- Loss of clientele,
- Failure to conclude a contract,
- Damage to reputation or brand image,
- Moral damages,
- Business disruption,
- Claims or complaints against the client by third parties.

Holifresh's total contractual and non-contractual liability is capped at 100,000 EUR.

Force Majeure and Unforeseen Events

Holifresh is not liable if the non-performance, improper performance, or delayed execution of its obligations—along with any resulting direct or indirect damages—arises due to a force majeure event or constitutes an unforeseeable incident.

Force majeure includes, but is not limited to:

- Internal disruptions at Holifresh or its subcontractors caused by events beyond their control (e.g., lockouts, staff strikes, cyberattacks, lack of transportation, system failures, or downtime of IT equipment).
- Breakdowns in electronic communication networks that prevent or significantly hinder contract execution.
- Any other uncontrollable events that make contract execution impossible or excessively difficult.

Third-Party Providers and Operators

Holifresh bears no responsibility for the acts, omissions, or failures of third-party companies or operators that it may introduce to the client, including sensor suppliers. Any disputes between the client and such entities must be resolved directly between them, and Holifresh shall not be held liable or required to intervene in any legal or voluntary proceedings.



Holifresh is not liable for failures of transportation companies, postal operators, or other third parties, including delivery delays, unavailability, or defects in devices or sensors, where the fault lies with the manufacturer, seller, distributor, or their subcontractors.

Given the client's obligation to handle the sensors responsibly (as stated in Article 6), Holifresh cannot be held liable for:

- Loss, destruction, or spoilage of the client's goods,
- Errors or discrepancies in recorded parameters, if they result from the client's failure to meet their own obligations under the contract.

ARTICLE 10 – CLIENT'S RESPONSIBILITY

The client shall ensure, at their own expense and risk, that:

- Holifresh personnel, upon arrival at the agreed location, can immediately begin the agreed work and have access to the relevant assets/instruments as well as the necessary documentation.
- The worksite is accessible and prepared for the planned work.
- The workspace where the work is to be performed is suitable for the intended purpose.
- Holifresh personnel can carry out their work in a safe working environment.
- All necessary tools and equipment required for the work are made available to Holifresh in due time.
- Any required authorizations for Holifresh's work are obtained and available.
- The execution of the work can proceed without disruptions or obstacles.

The client acknowledges that these obligations are imperative to ensure the proper execution of Holifresh's services. Consequently, they constitute obligations of result for the client.

Any costs incurred by Holifresh due to the client's failure to comply with these obligations in a timely manner shall be charged to the client.

ARTICLE 11 – CONFIDENTIALITY

Both Parties are bound by strict confidentiality, particularly regarding:

- Specific terms agreed upon in the specific agreement,
- Business secrets,
- All information and documents exchanged during or as a result of negotiations.

This obligation remains in effect even after the end of the business relationship.



Each Party must:

1. Receive and keep confidential the other Party's confidential information, applying a level of care at least equal to that used for its own sensitive information, and never below a reasonable level of diligence.
2. Unless with prior written consent, neither Party shall:
 - a. Use or exploit the confidential information for any purpose other than executing the contract;
 - b. Disclose or make available the confidential information, in whole or in part, to any third party;
 - c. Copy, reproduce, or record the confidential information, except when strictly necessary for contract execution.

Each Party shall remain the exclusive owner of its confidential information, including:

- Patents, trade secrets, trademarks, domain names, and other intellectual property rights.

At the end of the business relationship, each Party agrees to return the confidential information and business secrets upon request, in the same format in which they were provided or stored.

Scope of Confidentiality

The following shall be considered confidential:

- All databases, directories, files, and isolated data;
- Written notes or documents, including the list and data of clients (whether personal or not);
- Any data collected, created, transmitted, received, or exchanged in any way during the execution of the contract;
- All data shared through Holifresh's various applications during the period of collaboration.

These elements are considered strictly confidential and must be protected accordingly.

ARTICLE 12 – DATA PROTECTION

Each Party commits to respecting the other Party's right to data protection. This commitment is taken very seriously as both Parties recognize that compliance with data protection laws fosters trust, professionalism, and quality. They therefore pay the utmost attention to this matter at all times.



As part of the execution of this contract, the data controller for the data collected by Holifresh is HOLIFRESH SA, headquartered at Chemin du Cyclotron 6, 1348 Ottignies-Louvain-la-Neuve, and registered with the Banque Carrefour des Entreprises under number BE 0673840489.

The processing of personal data relating to the client and its representatives (natural persons) is based on Article 74 of the Law of July 30, 2018, concerning the protection of natural persons with regard to personal data processing, specifically:

- Article 74(1) - Consent,
- Article 74(2) - Contract execution,
- Article 74(3) - Legal obligation,
- Article 74(4) - Legitimate interest.

By entering into a contract with Holifresh, the client is duly informed, and its representatives (natural persons) freely and knowingly consent to the processing of their personal or non-personal data for the following purposes:

- Promotion and sale of Holifresh services,
- Management of Holifresh's client portfolio,
- Contractual relationship management,
- Service provision,
- General administration,
- Billing and payments,
- Accounting,
- Relationship management between the Parties and their respective partners,
- Handling complaints, grievances, and disputes,
- Fraud prevention and protection of Holifresh, its representatives, and its assets,
- Protection of Holifresh's website (<http://www.holifresh.eu/>).

Personal data processed by Holifresh may be shared with designated third parties whose intervention is necessary to fulfill one of the contractual purposes mentioned above. These third parties will act exclusively on Holifresh's instructions.

Holifresh may also provide data to public authorities upon request, but it will strictly limit such disclosures to the exact information required by those authorities.

Holifresh commits to ensuring a high level of protection for personal data.





Use of Cookies

When users log into the platform, one or more cookies may be installed on the client's or its representatives' connected devices. These cookies are solely related to their navigation on the platform and do not affect the functioning of the connected device.

The client and its representatives may delete these cookies at any time using their browser settings or a cleanup software. Cookie data will not be shared with third parties.

However, if cookies are deleted, some platform functionalities may become inaccessible, such as:

- Access to display preferences,
- Access to usage history.

Security Measures

To ensure the best protection of the Parties' data, as well as their representatives' data, Holifresh has implemented appropriate technical and organizational measures, in line with industry standards and best practices.

Holifresh's systems and applications are protected by:

- Firewalls,
- Antivirus software,
- Other cybersecurity technologies.

Holifresh also has:

- Backup mechanisms,
- A business continuity plan,
- A disaster recovery plan.

Access to data is strictly limited to Holifresh representatives and subcontractors who require it for their duties. Access is secured via login credentials and passwords. These individuals are fully informed of legal and regulatory obligations, trained in data protection, and regularly updated on best practices.

Client and Representatives' Rights

Clients and their representatives have the following data rights:

- Right of access – They may request access to their personal data at any time.
- Right to rectification – They may request corrections to inaccurate data.



- Right to completion – They may request additions to incomplete data.
- Right to erasure ("right to be forgotten") – They may request deletion of data if its processing is unjustified or excessive.
- Right to data portability – They may receive their data in a structured, machine-readable format and transfer it to another data controller.
- Right to object – They may refuse certain data processing, especially for marketing purposes.

Holifresh always seeks prior consent for any processing beyond contract execution and essential service provisions.

Clients and representatives may withdraw their consent at any time. However, withdrawal only applies to future processing and does not affect the lawfulness of past processing based on prior consent.

Data Retention Policy

Personal data collected for contract execution will be stored for the duration of the contract and for a maximum of 10 years after the contract ends. After this period, data will be deleted, unless Holifresh needs to retain it to comply with legal obligations (e.g., accounting regulations).

Clients and their representatives may exercise their rights at any time, free of charge, by sending a request via:

Email: info@holifresh.eu

Postal mail: Sent to Holifresh's registered office.

They must provide proof of identity (e.g., ID card, passport, or vehicle registration certificate).

Complaints and Regulatory Authorities

If clients or their representatives believe that Holifresh is failing to meet its legal and contractual obligations, they are encouraged to first contact Holifresh via email to resolve the issue.

Holifresh is committed to responding diligently to concerns and finding a fair resolution.

If they remain unsatisfied, they may file a complaint with the Belgian Data Protection Authority:

- **Data Protection Authority**
 - Rue de la Presse, 35, 1000 Brussels
 -  +32 (0)2 274 48 00
 -  +32 (0)2 274 48 35
 -  [commission\(at\)privacycommission.be](mailto:commission(at)privacycommission.be)



Final Provisions

The above provisions are established without prejudice to applicable laws and regulations, including current European regulations on data protection.

ARTICLE 13 – INTELLECTUAL PROPERTY AND CLIENT REFERENCING

The Parties acknowledge that the technology developed by Holifresh, the services it offers, the platform, and its operating model are the exclusive property of Holifresh. This contract does not grant the client any rights other than those expressly provided for in the agreement.

Each Party's website remains the intellectual property of the respective Party. The content displayed on these websites (including texts, images, videos, illustrations, drawings, etc.) is protected by copyright law. Any infringement or denial of an intellectual property right or any right related to materials owned by the other Party may result in legal proceedings and the payment of damages for the prejudice suffered.

Subject to the execution of the contract, particularly the client's access to and use of the Holifresh platform, the client is not authorized to:

- Download, copy, alter, modify, adapt, delete, distribute, transmit, broadcast, sell, lease, license, or exploit the content published on Holifresh's website.

Nevertheless, the client's experience during the execution of their contract with Holifresh may be used as a reference by Holifresh for marketing and business development purposes, such as prospecting, lead generation, and attracting new clients.

Furthermore, the client grants Holifresh the right to reference their company name, verbal and/or figurative trademarks (logo), and website URL to promote Holifresh's services to prospects, leads, and other clients, regardless of the support or format used, without financial compensation for the client.

ARTICLE 14 – EFFECTIVE DATE, DURATION, AND TERMINATION OF CONTRACTUAL RELATIONSHIP

The contract, composed of the specific agreement concluded between Holifresh and the client, to which these general terms and conditions are annexed and form an integral part, comes into effect on the date agreed upon by the Parties or, at the latest, on the date of the client's first access to the platform.

Unless otherwise stated in writing, the contract is concluded for a duration of one (1) year and will end with a notice period of three (3) months. If neither Party terminates the contract, it will be automatically renewed for the same duration.

However, in the case of a rental period shorter than one year, the contract will be concluded for the duration specified in Article 3 of the specific agreement and will end with a notice period of





one (1) month. If neither Party terminates the contract within the prescribed period, it will be automatically renewed for the same duration.

The termination notice must be sent by registered mail, and will take effect on the third (3rd) business day following the date of dispatch.

In any case, the client will only be released from their obligations towards Holifresh once all outstanding amounts due have been fully paid and all equipment (sensors and other devices) has been returned.

ARTICLE 15 – MISCELLANEOUS PROVISIONS

Without prejudice to mandatory legal provisions and/or public policy rules, the specific agreement and these general terms and conditions constitute the entire agreement between the Parties regarding the same subject matter and form the contract. This contract replaces and supersedes any prior agreement, communication, offer, proposal, or correspondence, whether oral or written, exchanged or concluded between the Parties concerning the same subject.

The failure of either Party to invoke a breach of any obligation under the contract shall not be interpreted as a waiver of rights for the future, subject to applicable rules on limitation periods.

If any provision of the specific agreement and/or these general terms and conditions is declared null or void in whole or in part by any authority, the Parties commit to replacing the provision with a new one that closely aligns with the original intention, to the extent possible. In such a case, the remaining clauses of the specific agreement and these general terms and conditions shall remain fully valid and enforceable, unless the contract is rendered meaningless or unenforceable due to such nullity.

The client may not assign the contract without the prior written consent of Holifresh. However, Holifresh is free to assign the contract, including all related rights and obligations, to any entity of its choice.

ARTICLE 16 – APPLICABLE LAW, DISPUTES, AND JURISDICTION

The contract, composed of the specific agreement and these general terms and conditions, is governed by and interpreted in accordance with Belgian law.

In the event of a dispute, the Parties agree to prioritize a negotiated solution and seek a mutual resolution within a period not exceeding three (3) weeks from the date of the dispute, unless an alternative timeline is mutually agreed upon by the Parties.

If the Parties fail to reach an agreement following the above negotiation process, the French-speaking Courts and Tribunals of Brussels shall have exclusive jurisdiction to settle the dispute.



ANNEX I – AUTOMATIC DEBIT AUTHORIZATION

Creditor: Holifresh SA, headquartered at Chemin du Cyclotron 6, 1348 Ottignies-Louvain-la-Neuve, registered with the Banque Carrefour des Entreprises under number BE 0673840489.

Mandate Reference: _____

Payment Purpose/Contract: _____

Account Holder Information:

Account Holder's Name: _____

Account Holder's Address: _____

Country: _____

Account Number: _____

IBAN: _____

Bank Information:

Bank Name: _____

Bank Address: _____

Postal Code: _____

One-time debit Recurring debit

Instructions to Your Bank:

By signing this mandate form, you authorize Holifresh SA to send instructions to your bank to debit your account, and you authorize your bank to debit your account in accordance with Holifresh SA's instructions.

This mandate is intended exclusively for business-to-business transactions. You do not have the right to a refund from your bank once your account has been debited. However, you may request your bank not to debit your account before the due date. Your bank will be able to provide you with more information about your rights and obligations regarding this mandate.

Signature:

Signature: _____

Name: _____

Date: _____